

Digital Channels Deputy Manager

SUMMARY

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I'm experienced in Digital Marketing and Digital Product Management with a demonstrated history of working in the insurance industry. I'm also responsible for the improving and managing of the digital channel products, such as mobile app, sales team portal and internet branch screens.

I skilled in Digital Project Management, Digital Product Sales, Communication, Team Building and Organizational Leadership.

I'm currently working at Cigna Sağlık Hayat Emeklilik as Digital Channels Deputy Manager. I'm mostly focusing on manage Mobile App Project and improve other digital channel products of the company. I also work on Paid Media Management activities for our digital channels products.

In addition to that, I want to improve my career in the field of digital project management.

EXPERIENCE

Digital Channels Deputy Manager

Cigna Sağlık Hayat ve Emeklilik (February 2021 - Present)

- Managing and improving digital channel projects.
- Managing and improving funnel pages of our web products.
- Managing Cigna Google Ads account and strategies.
- Managing Display Media, Social, Remarketing and Native Ads Campaigns.
- Contributing the project of transforming the UI/UX of all digital channels.
- Contributing the Sales Team Portal, Internet Branch and Mobile App projects.
- Improving and reporting the activities for all digital products that I'm responsible for.

Digital Marketing Deputy Manager

MetLife Hayat ve Emeklilik (April 2020 - February 2021)

- Managing MetLife website end-to-end.
- Working on Search Engine Optimization on MetLife web pages.
- Working on Web Site Optimization on MetLife web pages.
- Working on E-Mail and SMS marketing activities.
- Making A/B tests on web pages and take actions according to the results.
- Managing MetLife Google Ads account and strategies.
- Managing Display Media, Social, Remarketing and Native Ads Campaigns.
- Managing MetLife social media accounts.

Senior Digital Marketing Specialist

- Generali Sigorta (April 2018 April 2020)
- Managing Generali Sigorta website end-to-end.
- Working on Search Engine Optimization on Generali Sigorta web pages.
- Working on Web Site Optimization on Generali Sigorta web pages.
- Making A/B tests on web pages and take actions according to the results.
- Managing and improving funnel pages of our web products.
- Managing Generali Sigorta Google Ads account and strategies.
- Managing Display Media, Social, Remarketing and Native Ads Campaigns.
- Managing blog contents within the scope of Generali Group project.
- Contributing the project of transforming the UI/UX of all digital channels.
- Contributing the Customer Zone, Agency Portal and Mobile App projects.
- Managing digital agencies.
- Improving and reporting the activities for all digital products that I'm responsible for.

Digital Marketing Specialist	 Generali Sigorta (July 2015 - April 2018) Managing Generali Sigorta website end-to-end. Making all pages fully responsive and optimized. Working on Search Engine Optimization on Generali Sigorta web pages. Working on Web Site Optimization on Generali Sigorta web pages. Taking an active role in marketing activities. Being the digital part of the team projects with IT and CRM departments. Creating new landing pages and microsites. Creating new applications for alternative channels or alternative mediums. Managing Generali Blog site. Creating new dashboards for internal and external projects. Creating social media applications. Managing digital agencies. Analyzing and reporting all activities that I'm responsible for.
Senior Developer	 Medianova (March 2014 - July 2015) Here are the projects that I'm responsible of development on back-end and front-end side: Medianova Admin Panel Medianova Analytics Panel Medianova Encodio Project Çocukla Nereye Project
Web Developer	 Proje Kutusu (October 2012 - March 2014) Here are the projects that I'm responsible of development on back-end and front-end: Kitap Odam - www.kitapodam.com Toplantı Odam - www.toplantiodam.com Hotel Troya - www.hoteltroya.com Troya Hotel Balat - www.troyahotelbalat.com Ecemed - www.ecemed.com
Intern	Aselsan (June 2010 - July 2010)
Intern	Gate Electronics (June 2009 - July 2009)
EDUCATION	
MA, Master of Business Administration (MBA)	Istanbul Bilgi University September 2019 - January 2021
BS , Engineering Pyhsics	Istanbul Technical University September 2006 - February 2013
COURSES	
Fundamentals of Gamification Course	BrandNewGame Turkey 2019
Product Owner and Key Business Responsible Course	PEM360 Danışmanlık 2019
Scrum Master and Development Team Course	PEM360 Danışmanlık 2019
Advanced Google Ads Course	Dijital Pazarlama Okulu 2019

Digital Marketing Communication SEO Gold Package

Social Media Advertising Dijital Pazarlama Okulu 2017

IAB & BÜYEM

Dijital Pazarlama Okulu

2018

2017

Linux System Administration İTÜ Linux Akademi 2015

Software Development and Database Management

SKILLS

Digital Marketing

2012

• Search Engine Optimization (SEO)

Bilge Adam Bilgisayar Teknolojileri Akademisi

- Search Engine Marketing (SEM)
- Display Ads Management
- Native Ads Management
- Social Media Ads Management
- Social Media Management
- Content Management
- Website Management

Coding

- HTML5
- CSS3
- Java Script
- Wordpress
- Php
- SQL

Tools

- Google Analytics
- Google Tag Manager
- Google Ads
- Google Data Studio
- Google Webmaster Tools
- Google Optimize
- Google Trends
- Firebase
- Googe Pagespeed Insights
- Get Site Control
- Hotjar

Design

- Adobe Photoshop
- Adobe Illustrator

HONORS & AWARDS

European Search Awards 2020	Zeo Agency & Generali Sigorta Best Use of Search - Finance Category (Shortlisted) How Did We Increase Our Organic Traffic by 40% & Organic Visibility by 100%?
Istanbul Marketing Awards 2019	Generali Sigorta Dijitalde Marka İletişimi/Dijital Satış Kampanyası Kategorisi (Gold Award)
Think With Google Case Story 2019	Generali Sigorta Search, Youtube, Data & Measurement Categories Ads Leaderboard'a ulaşan bir başarı hikayesi: Generali video reklam filmiyle arama hacmini nasıl artırdı?
Tüketici İnovasyon Ödülü 2019	Generali Sigorta Yılın Seçilmiş Ürünü Nielsen tarafından, 18-55 yaş arasında 4035 tüketici ile Şubat - Mart 2019 tarihlerinde bağımsız olarak yaptığı yenilikçi ürünler anketi sonucunda Kasko Sigortası kategorisinde seçilmiştir.
16. Altın Örümcek Ödülleri 2018	Generali Sigorta Hizmet Kategorisi (2nd Place)
European Search Awards 2018	Zeo Agency & Generali Sigorta Best Use of Search - Finance Category (Shortlisted) Merging Left-Brains Analysis & Right-Brains Creativity to Create Difference on Competitive Insurance Market
Think With Google Case Story 2018	Generali Sigorta Search, Data & Measurement Categories Generali Sigorta, AdWords Akıllı Teklif stratejileriyle hem ROAS'ı artırdı hem de maliyetlerini azalttı.